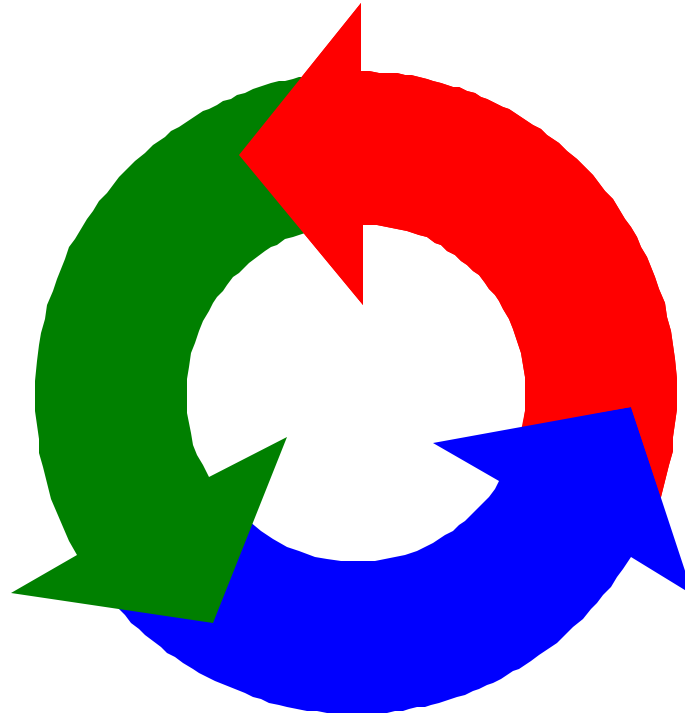


# *EFFECTIVE COMMUNICATION*

LISTENING



WRITING

SPEAKING

